



arteco n.v.

Amelia Earhartlaan 19

B-9051 Gent / Belgium

Tel. +32-9-293 73 20 – Fax +32-9- 293 73 24

www.arteco-coolants.com

info@arteco-coolants.com

arteco information

- **registered office and invoice address in Europe**

arteco n.v.

Metropoolstraat 25

BE - 2900 Schoten (Antwerpen)

BELGIUM

Tel: +32 - (0) 3 640 09 11

Fax: +32 - (0) 3 640 09 77

V.A.T. N°: BE 0463.801.936

R.C.A. N°: 330395

Company N°: 0463801936

Bank Account: ING BANK NV
Zuiderpoort Office Park
Gaston Crommenlaan 4
Blok A 4 Bus 401
BE - 9050 Ledeborg
BELGIUM

Bank acc. Nr: 320-0853991-73

Swift code: BBRUBEBB

(IBAN) ING BE27 3200 8539 9173

Payment to be effected by telegraphic transfer - payment by cheque not acceptable

- **mailing address**

arteco n.v.

Amelia Earhartlaan 19

BE – 9051 Sint-Denijs-Westrem

BELGIUM

Tel: +32 - (0) 9 397 06 00

Fax: +32 - (0) 9 397 06 01

Emergency no.: +32 - (0) 9 397 06 06

- **registered offices in Asia**

shanghai arteco coolants science and technologie co ltd (SACT)

Room 2-12F, Jinling Hai Xin Building, 666 Fu Zhou Rd.

Shanghai, 200001 P.R.C

CHINA

arteco coolants india pvt ltd (ACI)

6th floor, The Leela Galleria, Andheri Kurla Road, Andheri

400059 Mumbai

INDIA

- **order handling & logistics department**

Orders should be sent by fax or preferably by e-mail to orders@arteco-coolants.com .

Please also use this address for all questions related to orders, delivery dates & logistics, exact product codes, packaging details, shipping notes, invoices, payments, samples, product information and material safety data sheets, forecasts... .

Your contact person is indicated below. Although you have been assigned a personal contact, please send all emails to orders@arteco-coolants.com. We will make sure your emails are sent to your personal CSA asap.

Benedicte Heireman	Customer Service Manager	+32 - (0) 9 397 06 11 benedicte.heireman@arteco-coolants.com
Inge Creëlle	Customer Service Assistant	+32 - (0) 9 397 06 12 inge.creelle@arteco-coolants.com
Martine De Vleesschauwer	Customer Service Assistant	+32 - (0) 9 397 06 15 martine.devleesschauwer@arteco-coolants.com
Ellen Broucke	Customer Service Assistant	+32 - (0) 9 397 06 08 ellen.broucke@arteco-coolants.com
Isabelle De Roose	Customer Service Assistant	+32 - (0) 9 397 06 14 isabelle.deroose@arteco-coolants.com
Peggy Verbeeld	Customer Service Assistant	+32 - (0) 9 397 06 23 peggy.verbeeld@arteco-coolants.com
Heidi Waelkens	Customer Service Assistant	+32 - (0) 9 397 06 24 heidi.waelkens@arteco-coolants.com
Yentl Desmet	Customer Service Assistant	+32 - (0) 9 397 06 16 yentl.desmet@arteco-coolants.com
Kristl Deduytsche	Customer Service Assistant	+32 - (0) 9 397 06 17 kristl.deduytsche@arteco-coolants.com

- **sales department**

Your sales contact has been extensively trained to help you with all questions related to prices, products, payment terms, technical details, quality systems, sales specifications and other customer related issues.

Europe

Johan Van Hover	Business Manager	+32 - (0) 473 20 03 59 johan.vanhover@arteco-coolants.com
Manuel Keller	Area Sales Manager	+49 (0) 151 151 766 27 manuel.keller@arteco-coolants.com
Peter de Loose	Area Sales Manager	+32 - (0) 496 58 96 15 peter.deloose@arteco-coolants.com
Rudolf Rusek	Area Sales Manager	+420 - (0) 605 20 25 01 rudolf.rusek@arteco-coolants.com
Tom Lansbergen	Area Sales Manager	+32 - (0) 474 86 46 44 tom.lansbergen@arteco-coolants.com
Kristof Peirsman	Area Sales Manager	+32 - (0) 497 174 273 kristof.peirsman@arteco-coolants.com
Cliff Saunders	Area Sales Manager	+44 - (0) 7505 47 51 08 clifford.saunders@arteco-coolants.com
Laurent Scaon	Area Sales Manager	+33 - (0) 672 01 45 43 laurent.scaon@arteco-coolants.com

Joke Bosman	Sales Coordinator	+32 - (0) 9 397 06 74 +32 - (0) 492 11 81 86 joke.bosman@arteco-coolants.com
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Asia-Pacific – Middle East

Paul Golesworthy	Regional Manager (APME)	+86 – 13 917 389 883 paul.golesworthy@arteco-coolants.com
Herrick Chen	General Manager – China	+86 - 139 16 031 708 herrick.chen@arteco-coolants.com
Manish Mehra	General Manager - India	+91 - 99 23 10 30 28 manish.mehra@arteco-coolants.com
Hiroyuki Nakamura	General Manager - Japan	+81 - 80 39 30 52 22 hiroyuki.nakamura@arteco-coolants.jp

• Product management

Sofie Gevaert	Product & Marketing Manager	+32 - (0) 9 397 06 70 +32 - (0) 491 99 01 37 sofie.gevaert@arteco-coolants.com
Mieke Schepens	Product Stewardship Coordinator	+32 - (0) 9 397 06 73 mieke.schepens@arteco-coolants.com
Sonja Stankovic	Product Management Coordinator	+32 - (0) 9 397 06 68 sonja.stankovic@arteco-coolants.com
Senne Degroote	Product Management Representative	+32 - (0) 9 397 06 71 senne.degroote@arteco-coolants.com
Ruben Storme	Product Management Specialist	+23 – (0) 9 397 06 84 ruben.storme@arteco-coolants.com
Inge Landerwyn	Marketing Manager	+32 - (0) 9 397 06 72 inge.landerwyn@arteco-coolants.com

• Safety, quality and environment

Liesbet Baele	Health, Safety, Environment, Quality & Sustainable Development Manager	+32 - (0) 9 397 06 28 liesbet.baele@arteco-coolants.com
Frederic Permentier	Health, Safety & Environment Manager	+32 - (0) 3 640 09 26 frederic.permentier@arteco-schoten.com
Cilia De Wilde	Sustainability Manager	+32 – (0) 9 397 06 50 cilia.dewilde@arteco-coolants.com

• finance & administration

Dirk Dewaele	Finance & IT Manager	+32 - (0) 9 397 06 30 dirk.dewaele@arteco-coolants.com
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credit management (arteco customers)

Pieter Matthijs	AR Accountant / Credit Controller	+32 - (0) 9 397 06 35 pieter.matthijs@arteco-coolants.com
Maarten Nachtergaele	GL Accountant	+32 - (0) 9 397 06 34 maarten.nachtergaele@arteco-coolants.com

accountancy (suppliers bookkeeping)

Jeffrey De Smet	AP Accountant	+32 - (0) 9 397 06 32 jeffrey.desmet@arteco-coolants.com
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- **general information for placing orders with arteco**

If possible please mention following information when placing orders with arteco:
Please send all orders to our order mailing address in Gent

- Product Name (mentioned on quotation)
- Product Code (idem)
- Valid price (idem)
- Requested delivery date
- Delivery address
- Volume
- Package type (bulk, drums, ...)